41 Cathedral Road, Chennai - 600 086. India T+91 44 42221900 F+91 44 42221910 thejo@thejo-engg.com www.thejo-engg.com



July 31, 2025

The Manager, Listing Department, The National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex (Bandra East), Mumbai - 400 051.

Dear Sir,

Sub: Business Responsibility and Sustainability Report for FY 2024-25 Ref: our scrip code THEJO - EQ

In compliance with Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Business Responsibility and Sustainability Report ("BRSR") for the Financial Year 2024-25. The BRSR also forms part of the Annual Report for the Financial Year 2024-25 submitted to the exchange.

You are requested to kindly take the same on record and disseminate.

Yours faithfully,
For THEJO ENGINEERING LIMITED

JAYASHREE SREERAMAN Company Secretary & Compliance Officer ACS No. 38035



#### ANNEXURE 10 TO BOARD'S REPORT

# BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT SECTION A: GENERAL DISCLOSURES

#### I. Details:

1	Corporate Identity Number (CIN) of the Company	L27209TN1986PLC012833
2	Name of the Company	Thejo Engineering Limited
3	Date of incorporation	26-03-1986
4	Registered office address	3 <sup>rd</sup> Floor, VDS House, No.41, Cathedral Road, Chennai- 600 086.
5	Corporate address	3 <sup>rd</sup> Floor, VDS House, No.41, Cathedral Road, Chennai- 600 086.
6	E-mail	investor@thejo-engg.com
7	Telephone	044-42221900
8	Website	www.thejo-engg.com
9	Financial year for which reporting is being done	1st April, 2024 to 31st March, 2025 (FY25/FY2024-25/FY24-25)
10	Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Limited
11	Paid-up Capital	₹ 10,84,59,150/- (As on 31st March, 2025)
12	Name and contact details of the person who may be contacted in case of any queries on the BRSR report	Mr. M.D. Ravikanth*, Company Secretary & Compliance Officer, Tel: +91 44 4222 1900 E-mail: investor@thejo-engg.com
13	Reporting boundary	Disclosures made in this report are on a standalone basis and pertain only to Thejo Engineering Limited.
14	Name of assurance provider	Not Applicable
15	Type of assurance obtained	Not Applicable

<sup>\*</sup> Ms. Jayashree Sreeraman has been designated as the Company Secretary and Compliance Officer of the Company with effect from 10th June, 2025.

#### II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

The Company is engaged in manufacturing of rubber and polyurethane-based engineered products, marketing and servicing activities catering to installation, operation and maintenance of conveyor belts and allied services. Further details are provided in the Management Discussion and Analysis section of the Annual Report.

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of Sales
1	Manufacture of rubber products	2219	24%
2	Manufacture of industrial machinery	2829	10%
3	Manufacture of adhesives	2029	8%
4	Maintenance and Repair Services	3312	43%
5	Supply of manpower	7830	9%



## III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated (as on 31st March 2025):

Location	Number of plants	Number of offices	Total
National	3	1 Corporate Office, 4 Zonal Offices, 13 Branch Offices, 34 Site offices offering technical services to clients, 13 Site offices offering Operations & Maintenance to clients and 1 In-house R&D Centre	69
International	-	-	-

# 19. Markets served by the entity:

a. Number of locations

Locations	Number			
National (No. of States)	11			
International (No. of Countries)	-			

Note: Number of National locations are given based on the number of states in which GST registration has been taken.

- b. What is the contribution of exports as a percentage of the total turnover of the entity?
   The contribution of exports as a percentage of total turnover of the Company 12.99%
- c. A brief on types of customers:

The Company serves customers across diversified industries viz., Mines, Mineral processing Plants, Power Plants, Chemical plants, Cement, Aggregates, Bulk Sea Ports, OEMs, EPCs, Corrosion protection, Space Research and Defence.

## IV. Employees

- 20. Details as at the end of Financial Year: 31st March, 2025
  - a. Employees and workers (including differently abled):

S.	S. Particulars		Ма	ale	Fen	nale
No.	Particulars	(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
				<b>EMPL</b>	DYEES	
1.	Permanent (D)	637	616	96.70	21	3.30
2.	Other than Permanent (E)	24	23	95.83	1	4.17
3.	Total employees (D + E)	661	639	96.67	22	3.33
				WOR	KERS	
4.	Permanent (F)	900	893	99.22	7	0.78
5.	5. Other than Permanent (G)		751	100.00	0	0.00
6.	Total workers (F + G)	1,651	1,644	99.58	7	0.42



b. Differently abled Employees and workers:

S.	Particulars	Total	Ma	ale	Female		
No	Particulars	(A)	No. (B)	% (B / A)	No. (C)	% (C / A)	
			DIFFER	ENTLY AB	LED EMPL	OYEES	
1.	Permanent (D)	0	NA	NA	NA	NA	
2.	Other than Permanent (E)	0	NA	NA	NA	NA	
3.	Total differently abled	0	NA	NA	NA	NA	
	employees (D + E)						
			DIFFE	RENTLY A	BLED WOF	KERS	
4.	Permanent (F)	4	4	100.00	0	0.00	
5.	Other than permanent (G)	0	NA	NA	NA	NA	
6.	Total differently abled workers (F + G)	4	4	100.00	0	0.00	

# 21. Participation/Inclusion/Representation of women

	Total	No. and percentage of Females		
	(A)	No. (B)	% (B / A)	
Board of Directors (as on 31/3/25)	12	2	16.67	
Key Management Personnel (as on 31/3/25)	4	0	0.00	

# 22. Turnover rate for permanent employees and workers

	FY 2024-25		FY 2023-24			FY 2022-23			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	15.04%	15.79%	15.06%	12.59%	15.79%	12.70%	17.18%	0.00%	16.51%
Permanent Workers	10.34%	44.44%	10.70%	13.82%	44.44%	14.15%	10.84%	0.00%	10.76%

Note: Number of employees/workers resigned as a % of number of employees/workers at year end/ previous year end.

Employee turnover in terms of number of employees who resigned is given below:

	FY 2024-25			FY 2023-24			FY 2022-23		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	80	3	83	67	3	70	90	0	90
Permanent Workers	86	4	90	115	4	119	84	0	84



# V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name	Subsidiary / Associate	% of shares held
1	Thejo Hatcon Industrial Services Company	Subsidiary	51%
2	Thejo Australia Pty Ltd	Subsidiary	100%
3	Thejo Brasil Comercio E Servicos Ltda	Subsidiary	100%
4	Thejo Engineering LatinoAmerica SpA	Subsidiary	99.86%
5	TE Global FZ-LLC	Subsidiary	100%

The subsidiary companies generally do not participate in the BR initiatives of the Company.

#### VI. CSR Details

- 24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) -Yes
  - (ii) Turnover ₹ 43,444.85 Lakhs
  - (iii) Net worth ₹ 26,559.65 Lakhs

## VII. Transparency and Disclosures Compliances

- 25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct: Nil (PY: Nil)
- 26. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Corporate Governance and business ethics	Opportunity	Effective governance mechanism in the organisation gives an opportunity of building greater trust among the stakeholders and creates long-term value for them.	Not Applicable	Positive
2	Reduction of pollution at material transfer points in conveyors	Opportunity	There is scope for reducing the pollution at material transfer points while transferring materials through conveyors	Not Applicable	Positive





S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
3	Human Capital Development	Opportunity	Through continuous learning and development and strengthened employee relations, we can mitigate succession planning risks, address skills gaps and ensure continuity of leadership and expertise. It will also help in being competitive in the marketplace and stay ahead of trends. Human Capital development will also contribute to an overall learning culture in the organisation.	Not Applicable.	Positive
4	Volatile global, political and economic environment	Risk	The volatility of geo-political events and macroeconomic changes, like wars, adverse trade policies and continuing high inflation in major economies can impact the supply chain and pricing for the Company's products and services. In the absence of appropriate pricing policy, this risk may lead to cost overruns.	The Company tries to address the risk of material prices by framing appropriate procurement and pricing policies aimed at ensuring stability and cost efficiency.	Negative
5	Waste Management	Risk	Solid waste disposal and management pose significant challenges. Lack of proper treatment of waste causes several spillover effects, including organic decay of matter that contributes to GHG emissions.	The Company is keen on waste minimization, recycling and reuse of material as a means of alleviating the burden of unsustainable levels of waste generation on the environment.	Negative



#### SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

The National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVGs) released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility. These are briefly as follows:

- P1 Businesses should conduct and govern themselves with Ethics, Transparency and Accountability
- **P2** Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle
- P3 Businesses should promote the wellbeing of all employees
- **P4** Businesses should respect the interests of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized
- P5 Businesses should respect and promote human rights
- P6 Businesses should respect, protect, and make efforts to restore the environment
- P7 Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner
- P8 Businesses should support inclusive growth and equitable development
- **P9** Businesses should engage with and provide value to their customers and consumers in a responsible manner

	Disclosure Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
	Policy and management processes	+ •		3	-	3	0	-	0	9
1.	a. Whether your entity's policy/policies cover eac principle and its core elements of the NGRBCs (Yes/No)		Y	Υ	Υ	Υ	Υ	Υ	Υ	Υ
	b. Has the policy been approved by the Board (Yes/No)		N	N	N	N	N	N	N	N
	c. Web Link of the Policies, if available	https	://www.	thejo-	engg.c	om/inv	estors	/Policie	es	
2.	Whether the entity has translated the policy int procedures. (Yes / No)	У	Y	Y	Υ	Υ	Υ	Υ	Υ	Υ
3.	Do the enlisted policies extend to your value chai partners? (Yes/No)	n N	N	N	N	N	N	N	N	N
4.	Name of the national and international codes certifications/labels/ standards (e.g. Fores Stewardship Council, Fairtrade, Rainforest Alliance Trustea) standards (e.g. SA 8000, OHSAS, ISC BIS) adopted by your entity and mapped to eac principle.	t ,	ISO	N	N	N	N	N	N	ISO
5.	Specific commitments, goals and targets set by th entity with defined timelines, if any.	e N	N	N	N	N	N	N	N	N
6.	Performance of the entity against the specific commitments, goals and targets along-with reason in case the same are not met.		NA	NA	NA	NA	NA	NA	NA	NA
	Governance, leadership and oversight									
7.	Statement by director responsible for the busines challenges, targets and achievements.	s resp	onsib	ility r	eport	, high	lightii	ng ES	G re	lated



	The Company is making sincere efforts in ensuring safety of environment, responsible attitude towards the society and formulating and upholding high standards of Governance in its operations and activities. Towards this, the Company has formulated various policies and taken various measures. We remain committed to sustainable growth with focus on ESG.																		
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).																		
9.	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.																		
10.	Details of Review of NGF	RBC	s by	the	Co	mpa	ny:												
	Subject for Review Subject for Review Indicate whether review was undertaken by Director / Committee of the Board / Any other Other Committee  Indicate whether review was undertaken by Director / Subject for Review Other Committee  Frequency (Annually / Half yearly / Quarterly / Any other – please specify)																		
		P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	9	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
	Performance against above policies and follow up action	N	N	N	N	N	N	N	N	N	NA								
	Compliance with Y Y Y Y Y Y Y Y Q Q Q Q Q Q Q Q Q Q Q																		
11.	. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.																		

 $<sup>^{\</sup>star}$  Compliance of all regulations relevant to the operations of the Company is reviewed on a quarterly basis based on certification by MD/WTD.

(Y-Yes; N-No; NA-Not Applicable; Q-Quarterly)

<sup>12.</sup> If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated: Not Applicable



#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

#### **PRINCIPLE 1**

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

- Percentage coverage by training and awareness programmes on any of the Principles during the financial year: Nil
- 2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year: Nil
- 3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed. Not Applicable
- 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.
  - Though there is no specific policy for anti-corruption or anti-bribery, Code of conduct for Board Members and Senior Managers address the topic broadly.
- 5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption: Nil
- 6. Details of complaints with regard to conflict of interest: Nil
- Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest- Not Applicable
- 8. Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

	FY 2024-25	FY 2023-24
Number of days of accounts payables	64	64

Note: Accounts payable as at Balance Sheet date, cost of materials and consumables purchased, and manufacturing and other direct expenses incurred during the year have been considered for the above purpose.



## 9. Open-ness of business:

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2024-25	FY 2023-24
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	0%	0%
	b. Number of trading houses where purchases are made from	NA	NA
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	NA	NA
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	1.99.%	2.53%
	b. Number of dealers / distributors to whom sales are made	8	9
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	100%	100%
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	0.10%	1.07%
	b. Sales (Sales to related parties / Total Sales)	7.47%	6.89%
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	0%	0%
	d. Investments (Investments in related parties / Total Investments made)	100%	100%

#### Notes:

- 1) Imports from overseas trading houses are considered for the above purpose. Domestic traders are not considered as trading house.
- 2) Sales to and purchases from related parties include reimbursement of expenses.
- 3) Where related party is also a distributor, the data is shown only under related party and is not included in sale to distributors.

### PRINCIPLE 2

# Businesses should provide goods and services in a manner that is sustainable and safe Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively. - Nil



- 2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No) Yes.
  - b. If yes, what percentage of inputs were sourced sustainably?
    - Natural Rubber is a product that is derived from trees. It comprises about 19% of the raw material used at our manufacturing units.
    - The Company is making efforts to substitute synthetic rubbers with Natural rubbers in our formulations used for making products.
    - The Company is taking efforts to reduce the usage of Carbon Black (derived from Oil) in our formulations and looking for ways to replace it with a natural product, which is sustainable.
    - The Company currently source Natural rubber through organisations who directly procure from rubber plantations, while enabling the best price advantages to the farmers.
    - The Company use agricultural waste fuel for the Steam Boilers at our manufacturing plants.
       The fuel comes in briquette form made from groundnut, coconut, and rice husk and wooden particles.
    - The Company has installed a solar plant under opex model at its main manufacturing unit to meet a part of the energy requirements of its manufacturing unit.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
  - The Company has identified organizations engaged in reclaim of rubber from rubber waste. This is an eco-friendly measure for disposal of rubber waste.
  - The in-house R&D Centre of the Company is engaged in researching a process for biodegradation of finished rubber product waste.
  - The Company recycles used hydraulic and lubrication oils from equipment, thereby reducing the procurement of new oils.
  - Plastic wastes are segregated and disposed to plastic recycling companies.
  - The Company use crates and pallets made of wood to substitute plastic used for the same.
  - The Company uses paper carton box in place of Polystyrene packing, wherever possible.
  - Rubber wastes, e-wastes, plastic wastes are segregated and disposed through an authorized vendor.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.
  No.

#### **PRINCIPLE 3**

Businesses should respect and promote the well-being of all employees, including those in their value chains

#### **Essential Indicators**

- 1. a. Details of measures for the well-being of employees:
  - Group Accident insurance cover given to all permanent employees
  - Health insurance is provided to management cadre employees



- Annual medical camps organised
- Regular training on technical skills and personality development are given

				% of	employe	es covere	ed by				
Category	Total Health insurance			Accident insurance		Mate bene	•	Pater Bene	•	Day Care facilities	
	(-7	Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	616	92	14.94	616	100.00	NA	NA	0	0.00	0	0.00
Female	21	8	38.10	21	100.00	21	100.00	NA	NA	0	0.00
Total	637	100	15.70	637	100.00	21	100.00	0	0.00	0	0.00
				Other th	an Perm	anent em	ployees				
Male	23	0	0.00	23	100.00	NA	NA	0	0.00	0	0.00
Female	1	0	0.00	1	100.00	1	100.00	NA	NA	0	0.00
Total	24	0	0.00	24	100.00	1	100.00	0	0.00	0	0.00

b. Details of measures for the well-being of workers:

				% o	f workers	s covered	by				
Category	Total (A)		Health insurance		Accident insurance		rnity efits	Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
	Permanent workers										
Male	893	0	0.00	893	100.00	NA	NA	0	0.00	0	0.00
Female	7	0	0.00	7	100.00	7	100.00	NA	NA	0	0.00
Total	900	0	0.00	900	100.00	7	100.00	0	0.00	0	0.00
				Other t	han Perr	nanent w	orkers				
Male	751	0	0.00	751	100.00	NA	NA	0	0.00	0	0.00
Female	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	751	0	0.00	751	100.00	NA	NA	0	0.00	0	0.00

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2024-25	FY 2023-24
Cost incurred on well- being measures as a % of total revenue of the company	3.21%	3.66%

Note: Staff Welfare Expenses as contained in the financial statement is taken as the basis for calculating the aforementioned percentage.



2. Details of retirement benefits, for Current FY and Previous FY

		FY 2024-25			FY 2023-24	
Benefits	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/NA)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/NA)
PF	100.00	100.00	Υ	100.00	100.00	Y
Gratuity	100.00	100.00	NA	100.00	100.00	NA
ESI	11.20	57.12	Υ	20.69	45.66	Y
Others: Super Annuation	33.13	0.00	NA	39.56	0.00	NA

Note: In respect of ESI, coverage is given to all eligible employees / workers. The above % is based on employees / workers covered as a % of total number of employees / workers (including those who are outside the scope of ESI coverage).

# 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard. - Yes

- 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.
  - The Code of Conduct for Board and Senior Managers enables equal opportunities by committing to provide a workplace free of discrimination and harassment on the basis of race, colour, religion, age, gender, national origin, disability, or any other bias. The said policy is available in the website of the Company at https://www.thejo-engg.com/thejo-admin/upload/policies/BoardSrMgr Code 2023.pdf.
- 5. Return to work and Retention rates of permanent employees and workers that took parental leave Not applicable as there are no such cases.
- 6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief. Yes
  - A hotline (WhatsApp number) exists for any permanent as well as non-permanent employee/worker to communicate, register their grievances confidentially and directly with the Corporate Safety & HR Team.
- 7. Membership of employees and worker in association(s) or Unions recognised by the listed entity: There is currently no recognized trade union.



8. Details of training given to employees and workers:

		F	Y 2024-2	25				FY 2023	-24	
Category	Total	On H and s meas	afety		Skill dation	Total	sat	On Health and safety measures		skill lation
	(A)	No. (B)	% (B / A)	No. (C)	% (C / A)	(D)	No. (E)	% (E / D)	No. (F)	% (F / D)
					Emp	loyees				
Male	616	44	7.14	151	24.51	532	260	48.87	271	50.94
Female	21	0	0.00	21	100.00	19	3	15.79	1	5.26
Total	637	44	6.91	172	27.00	551	263	47.73	272	49.36
					Wo	rkers				
Male	893	246	27.55	150	16.80	832	420	50.48	421	50.60
Female	7 0 0.00			0	0.00	9	0	0.00	0	0.00
Total	900	246	27.33	150	16.67	841	420	49.94	421	50.06

- Periodic Health & Safety Training are conducted at the 'Excellence Centre'-Chennai as well as at respective branch and site offices. Topics covered under the training are:
  - o Fire Safety Training
  - o First-aid Training
  - o Material Handling
  - o Workplace Safety
  - o Work at height
  - o Risk Assessment/ Job Safety Analysis
  - o Emergency Preparedness
  - o PPE awareness and Usage
  - o Safe Chemical Handling
  - o Environmental Safety
  - o Safe Operating procedures
  - o Safety re-induction
- Skill upgradation Training program
  - o Two batches of skill upgradation training program are conducted at the 'Excellence Centre' every month.



9. Details of performance and career development reviews of employees and worker:

		FY 2024-25			FY 2023-24	
Category	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Male	616	616	100.00	532	532	100.00
Female	21	21	100.00	19	19	100.00
Total	637	637	100.00	551	551	100.00
			Wor	kers		
Male	893	893	100.00	832	832	100.00
Female	7	7	100.00	9	9	100.00
Total	900	900	100.00	841	841	100.00

Every year, all employees undergo an exhaustive appraisal exercise, which rates the employees on their performance, attitudinal, interpersonal aspects, ethical and value systems. Feedback of their scores is also given to the respective employee. New joinees undergo induction covering their role, ethical and value systems, career development and growth opportunities that were available to them, etc.

- 10. Health and safety management system:
  - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such system?
    - Yes. Primarily it covers Service, Operation & Maintenance and Manufacturing personnel.
  - b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
    - Risk Assessment documents
    - Risk Assessment Training for all employees with Procedures
    - Practical demonstration session with Assessment Format/Reports
    - Internal Audits
    - Periodic Safety Meeting by departments
    - Safety induction for all new entrants
    - Regular Safety patrols
    - Reviewing past incidents and potential chances
    - Hazard notification or Safety Violation Notification
    - Hazard prediction & Safety suggestion
    - Hazard hunt event during Safety Week
    - Permit to work system
    - Near miss incident reporting system
    - Safety inspection
    - Safety suggestions program
    - Safety Committee meetings



- c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)
  - Yes. This is done through Safety Violation Notification form and Safety Suggestions Box.
  - Safety committee meetings are also given as an additional platform for addressing any safety related concerns
- d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/No)

Yes, Annual Medical camps through authorised Medical Practitioners.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2024-25	FY 2023-24
Lost Time Injury Frequency Rate (LTIFR) (per one	Employees	0.00	0.00
million-person hours worked)	Workers	0.93	0.61
Total recordable work-related injuries	Employees	0	0
	Workers	1	5
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health	Employees	0	0
(excluding fatalities)	Workers	0	0

- 12. Describe the measures taken by the entity to ensure a safe and healthy work place.
  - Identifying and assessing hazards providing training, education, implementing controls, and promoting a positive safety culture
  - Investigating accidents and near misses allowing for timely corrective actions
  - Pre and Post commissioning Inspections
  - Regular communication to employees on safety information, policies, and procedures through Safety re-induction, Toolbox Talk
  - Daily Safety Meeting
  - Regular inspections and Corrective action plan follow-up
  - Work Permit system
  - Reporting Procedures for Safety Violation
  - Conducting internal Safety Audit
  - Regular and periodical Safety Checklist
  - SHE Committee Meetings
  - Complying Legal and statutory requirements



13. Number of Complaints on the following made by employees and workers:

		FY 2024-25	)		FY 2023-24	ı
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	Excludes suggestions	0	0	Excludes suggestions
Health & Safety	0	0	Excludes Suggestions	0	0	Excludes Suggestions

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Working Conditions	33%
Health & Safety	33%

Note: The percentage given above relates to our manufacturing plants. During the year, assessment was done relating to Environment Monitoring - Ambient Air Quality, Lux, Noise, Stack Emission, Indoor Air Quality, Drinking water, ETP / STP Water analysis at our main manufacturing plant.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Some of the key corrective actions taken based on safety related incidents are as follows:

- Static electricity discharge provision.
- Temperature monitoring provision.
- Usage of full-length hand glove for specified operations.
- Usage of heat resistant, cut resistant gloves for specified operations.

#### **PRINCIPLE 4:**

# Businesses should respect the interests of and be responsive to all its stakeholders Essential Indicators

Describe the processes for identifying key stakeholder groups of the entity.
 Stakeholders who have a material impact on or due to the Company are identified as key stakeholders.



2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website, Other)	Frequency of engagement (Annually / Half yearly / Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	No	Various	Regular	Various
Customers	stomers No		Regular	Various
Suppliers	No	Various	Regular	Various
Investors	No	Various	Annual/Periodic	Various

## **PRINCIPLE 5**

# Businesses should respect and promote human rights

# **Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

		FY 2024-25			FY 2023-24		
Category	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)	
	Employees						
Permanent	637	44	6.91	551	263	47.73	
Other than permanent	24	0	0.00	69	0	0.00	
Total Employees	661	44	6.66	620	263	42.42	
			Wor	kers			
Permanent	900	246	27.33	841	420	49.94	
Other than permanent	751	0	0.00	834	0	0.00	
Total Workers	1,651	246	14.90	1,675	420	25.07	



2. Details of minimum wages paid to employees and workers, in the following format:

		FY 2024-25			FY 2023-24					
Category	Total	= Min	Wage	>Min \	Nages	Total	= Min Wages		>Min Wages	
Category	( <b>A</b> )	No. (B)	% (B/A)	No. (C)	% (C/A)	( <b>D</b> )	No. (E)	% (E/D)	No. (F)	% (F/D)
					Emplo	oyees				
Permanent										
Male	616	65	10.55	551	89.45	532	10	1.88	522	98.12
Female	21	0	0.00	21	100.00	19	0	0.00	19	100.00
Other than Permanent										
Male	23	0	0.00	23	100.00	68	0	0.00	68	100.00
Female	1	0	0.00	1	100.00	1	0	0.00	1	100.00
					Wor	kers				
Permanent										
Male	893	349	39.08	544	60.92	832	286	34.37	546	65.63
Female	7	7	100.00	0	0.00	9	0	0.00	9	100.00
Other than Permanent										
Male	751	509	67.78	189	25.17	834	143	17.15	691	82.85
Female	0	NA	NA	NA	NA	0	NA	NA	NA	NA

# 3. Details of remuneration/salary/wages:

a) Median remuneration / wages:

		Male	Female		
	Number	Median remuneration/ salary / wages of respective category (₹ in Lakhs)	Number	Median remuneration / salary / wages of respective category (₹ In Lakhs)	
Board of Directors (BoD):					
(a) Executive Directors	3	69.03	-	-	
(b) Non-Executive Non Independent Directors <sup>3</sup>	2	2.38	-	-	
(c) Non-Executive Independent Directors <sup>3</sup>	5	10.50	2	12.75	
Key Managerial Personnel	1	56.01	-	-	
Employees other than BoD and KMP	613	4.67	21	5.01	
Workers	893	3.12	7	1.76	



#### Notes:

- 1) Number of Director/KMP/Employee/Workers is as at 31st March, 2025. KMP excludes Executive Directors.
- 2) Remuneration/Salary/Wage represents salary/wages per annum based on fixed gross salary/wages per month as on 31st March, 2025.
- 3) In respect of Non-Executive Directors, remuneration represents Sitting Fee paid during the year (excluding GST paid on reverse charge basis) and median is taken based on Non-Executive Directors who have served the Company throughout the financial year. In respect of Independent Directors, it includes profit linked commission in respect of FY24 that was approved and paid during FY25.
- 4) Employees/Workers other than Directors and KMP represents permanent employees/workers.
- b) Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2024-25	FY 2023-24
Gross wages paid to Females as % of total wages	2.02%	2.05%

- 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to / by the business? (Yes/No) No
- Describe the internal mechanisms in place to redress grievances related to human rights issues.
   The grievances relating to human rights will be addressed in a fair and transparent manner by following principles of natural justice in line with the HR Policy and other applicable policies of the Company.
- 6. Number of Complaints on the following made by employees and workers:

		FY 2024-25		FY 2023-24		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	NIL	NIL	-	NIL	NIL	-
Discrimination at workplace	NIL	NIL		NIL	NIL	
Child Labour	NIL	NIL	-	NIL	NIL	-
Forced Labour / Involuntary Labour	NIL	NIL	-	NIL	NIL	-
Wages	NIL	NIL	-	NIL	NIL	-
Other human rights related issues	NIL	NIL	-	NIL	NIL	-



7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2024-25	FY 2023-24
Total Complaints reported under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	Nil	Nil
Complaints on POSH as a % of female employees / workers	NA	NA
Complaints on POSH upheld	Nil	Nil

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company believes in and follows the principle of not discriminating or harassing any complainant merely for lodging a complaint. The Company views complaints and suggestion as ways to improve. The Company treats such complaints as a positive step to take corrective steps, if proved correct.

- 9. Do human rights requirements form part of your business agreements and contracts? No
- 10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	NIL
Forced/involuntary labour	NIL
Sexual harassment	NIL
Discrimination at workplace	NIL
Wages	NIL
Others – please specify	NIL

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above

Not Applicable.



#### **PRINCIPLE 6:**

# Businesses should respect and make efforts to protect and restore the environment Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format: in Mega Joules

Parameter	FY 2024-25	FY 2023-24
From renewable sources		
Total electricity consumption (A)	35453	-
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumed from renewable sources (A+B+C)	35453	-
From non-renewable sources		
Total electricity consumption (D)	12118104	10763280
Total fuel consumption (E)	64620	184280
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	12182724	10947560
Total energy consumed (A+B+C+D+E+F)	12218177	10947560
Energy intensity per rupee of turnover (Total energy consumed/ Revenue from operations)	0.0060	0.0057
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed/ Revenue from operations adjusted for PPP)	0.1234	0.1277
Energy intensity in terms of physical output	3.948 MJ/Kg	3.5475 MJ/Kg
Energy intensity <i>(optional)</i> – the relevant metric may be selected by the entity	-	-

The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF for India, which are as follows:

For the year ended March 31, 2025 – 20.660

For the year ended March 31, 2024 - 22.401

Energy intensity in terms of physical output is calculated based on production of moulded and extruded products and adhesives.

The energy consumption data relates to our manufacturing units. Energy intensity per rupee of turnover is based on turnover of products. 1kWh (Unit) = 3.6 Mega Joules.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No



- 2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any. No
- 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2024-25	FY 2023-24
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	26500	15100
(iii) Third party water	1812	-
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	28312	15100
Total volume of water consumption (in kilolitres)	28312	15100
Water intensity per rupee of turnover (Total Water consumption / Revenue from operations)	0.0138 litres	0.0078 litres
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Water consumption / Revenue from operations adjusted for PPP)	0.2860 litres	0.1747 litres
Water intensity in terms of physical output	0.0091 KL/Kg	0.0049 KL/Kg
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF for India, which are as follows:

For the year ended March 31, 2025 - 20.660

For the year ended March 31, 2024 – 22.401

Water intensity in terms of physical output is calculated based on production of moulded and extruded products and adhesives.

The water consumption data relates to our manufacturing units and water intensity per rupee of turnover is based on turnover of products.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No.



4. Provide the following details related to water discharged:

	Parameter	FY 2024-25	FY 2023-24
(i)	To Surface water		
	- No treatment	Nil	Nil
	- With treatment -please specify level of treatment	Nil	Nil
(ii)	To Ground water		
	- No treatment	Nil	Nil
	- With treatment -please specify level of treatment (Treated through STP - 6700 KL and RO - 75 KL)	6,775	Nil
(iii)	To Surface water		
	- No treatment	Nil	Nil
	- With treatment -please specify level of treatment	Nil	Nil
(iv)	Sent to third parties		
	- No treatment	Nil	Nil
	- With treatment -please specify level of treatment	Nil	Nil
(v)	others		
	- No treatment	Nil	Nil
	- With treatment -please specify level of treatment	Nil	Nil
	Total Water discharged (in Kilolitres)	6,775	Nil

Note: Water is treated through STP and treated water is used for gardening.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No.

**5.** Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes. STP (25 KLD) plant is being operated to maintain zero discharge.



6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format: The Company operates boilers, DG sets, etc., at its manufacturing facilities. These are operated within the permitted parameters. The highest measurement in respect of the below parameters based on the ambient air quality test done at various places inside the manufacturing facilities are given hereunder:

Parameter	Unit	FY 2024-25	FY 2023-24
NOx	μg/m3	18.40	23.60
SOx	μg/m3	9.50	12.30
Particulate matter (PM): PM10 PM2.5	μg/m3 μg/m3	58.42 27.80	69.20 29.30
Persistent organic pollutants (POP)	NA	BLQ	BLQ
Volatile organic compounds (VOC)	NA	BLQ	BLQ
Hazardous air pollutants (HAP)	NA	BLQ	BLQ
Others	NA	NA	NA

BLQ - Below Limit of Quantification.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - Yes.

The measurement of the ambient air quality was carried out by SMS Labs Services Private Limited. All the above parameters are within the permitted industrial standards.

**7.** Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2024-25	FY 2023-24
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	5323 MT	4706 MT
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	2540 MT	2984 MT
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)		0.0038 Kg	0.0040 Kg
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)		0.0794 Kg	0.0896 Kg



Parameter	Unit	FY 2024-25	FY 2023-24
Total Scope 1 and Scope 2 emission intensity in terms of physical output		0.0025 MT/Kg	0.0025 MT/Kg
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		-	1

The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF for India, which are as follows:

For the year ended March 31, 2025 - 20.660

For the year ended March 31, 2024 - 22.401

Emission intensity in terms of physical output is calculated based on production of moulded and extruded products and adhesives.

The Greenhouse gas emission data relates to our manufacturing units and Total Scope 1 and 2 emission per rupee of turnover is based on turnover of products.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – Yes

SMS Labs Services Private Limited

- **8.** Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. No
- 9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2024-25	FY 2023-24		
Total Waste generated (in metric tonnes)				
Plastic waste (A) 0.65				
E-waste (B)	0.03	0.00		
Bio-medical waste (C)	0.00	0.00		
Construction and demolition waste (D)	0.50	13.50		
Battery waste (E)	0.16	0.00		
Radioactive waste (F)	0.00	0.00		
Other Hazardous waste. Please specify, if any. <i>(G)</i> (i) Oil sledge (ii) Waste oil	18.50 0.40	12.00 0.00		
Other Non-hazardous waste generated (H). Please specify, if any.	0.00	0.00		
Total (A+B+C+D+E+F+G+H)	20.24	25.50		



Parameter	FY 2024-25	FY 2023-24	
Waste intensity per rupee of turnover (Total waste generated/ Revenue from Operations)	0.0000099 Kg	0.000013 Kg	
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.000204 Kg	0.000291 Kg	
Waste intensity in terms of physical output	0.000007 MT/Kg	0.000008 MT/Kg	
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-	
For each category of waste generated, total waste recover other recovery operations (in met		cling, re-using or	
Category of waste			
(i) Recycled	0.00	0.00	
(ii) Re-used: Construction and Demolition Waste	0.50	13.50	
(iii) Other recovery operations	0.00	0.00	
Total	0.50	13.50	
For each category of waste generated, total waste dispo (in metric tonnes)	sed by nature of d	lisposal method	
Category of waste			
(i) Incineration	0.00	0.00	
(ii) Landfilling	0.00	0.00	
(iii) Other disposal operations Through third party:			
Plastic Waste	0.65	0.00	
E-waste	0.03	0.00	
Battery Waste Oil sledge	0.16 18.50	0.00 12.00	
Waste oil	0.40	0.00	
Total	19.74	12.00	

The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF for India, which are as follows:

For the year ended March 31, 2025 - 20.660

For the year ended March 31, 2024 – 22.401

Waste intensity in terms of physical output is calculated based on production of moulded and extruded products and adhesives.

The waste management data relates to our manufacturing units and excludes items like cut rubber, metal pieces, used packing films, etc, which are sold by the Company and further used by the purchaser. Waste intensity per rupee of turnover is based on turnover of products.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No.



- 10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.
  - Our manufacturing units are equipped with STP and Condensate Recovery Units
  - Cut rubber pieces/flashes from production are offered/sold to rubber reclaiming operators for conversion to useable raw materials in production.
- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones, etc.) where environmental approvals / clearances are required, please specify details in the following format: Not Applicable
- **12.** Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year: Not Applicable
- **13.** Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). Yes.
  - If not, provide details of all such non-compliances: Not Applicable.

#### **PRINCIPLE 7**

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

#### **Essential Indicators**

- 1. a. Number of affiliations with trade and industry chambers/ associations 17.
  - b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers / associations	Reach of trade and industry chambers / associations (State / National)
1	Confederation of Indian Industry	National
2	Indo-Australian Chamber of Commerce	National
3	All India Management Association	National
4	All India Manufacturers' Organization	National
5	Industrial Waste Management Association	National
6	Indian Institute of Material Management	National
7	Capexil	National
8	Federation of Indian Export Organizations	National
9	Madras Chamber of Commerce & Industries	State
10	Madras Management Association	State

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities. Not applicable



#### **PRINCIPLE 8**

# Businesses should promote inclusive growth and equitable development Essential Indicators

- 1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year. Nil
- 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format: Not Applicable
- 3. Describe the mechanisms to receive and redress grievances of the community.
  - The public and community at large may post their grievances in confidentiality on a dedicated email established on the company website
  - Any such grievances are immediately addressed by the HR department, brought to the notice of the top management, and resolved.
- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2024-25	FY 2023-24
Directly sourced from MSMEs/ small producers	2%	2%
Directly from within India -Sourced directly from within the district and neighbouring districts	35%	33%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost:

Location	FY 2024-25	FY 2023-24
Rural	0.00%	0.00%
Semi-urban	32.70%	28.76%
Urban	20.42%	23.01%
Metropolitan	46.88%	48.23%

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan) Note: % of total wage cost is based on fixed monthly gross of employees as at year end.

## **PRINCIPLE 9**

# Businesses should engage with and provide value to their consumers in a responsible manner Essential Indicators

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.
 The Customer can email the company or call the company's representative about any complaint. The Company shall take timely step to assess the complaint and if correct, take remedial steps to resolve the same to the satisfaction of the customer.



2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a % of Total Turnover
Environmental and Social parameters relevant to the product	95%
Safe and responsible usage	100%
Recycling and/or safe disposal	90%

Note: The above is relating to products and is provided by means of Material Safety Data Sheets, User Manual and Warning Labels, wherever applicable.

3. Number of consumer complaints in respect of the following:

	FY 20	FY 2024-25		FY 20	)23-24	
	Received during the year	Pending resolution at end of the year	Remarks	Received during the year	Pending resolution at end of the year	Remarks
Data privacy	Nil	Nil	-	Nil	Nil	-
Advertising	Nil	Nil	-	Nil	Nil	-
Cyber security	Nil	Nil	-	Nil	Nil	-
Delivery of essential services	Nil	Nil	-	Nil	Nil	-
Restrictive trade practices	Nil	Nil	-	Nil	Nil	-
Unfair trade practices	Nil	Nil	-	Nil	Nil	-
Other	Nil	Nil	-	Nil	Nil	-

4. Details of instances of product recalls on account of safety issues Nil

- 5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No)If available, provide a web-link of the policy No.
- 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services- Not Applicable.
- 7. Provide the following information relating to data breaches:
  - a. Number of instances of data breaches Nil
  - b. Percentage of data breaches involving personally identifiable information of customers Not Applicable
  - c. Impact, if any, of the data breaches Not Applicable